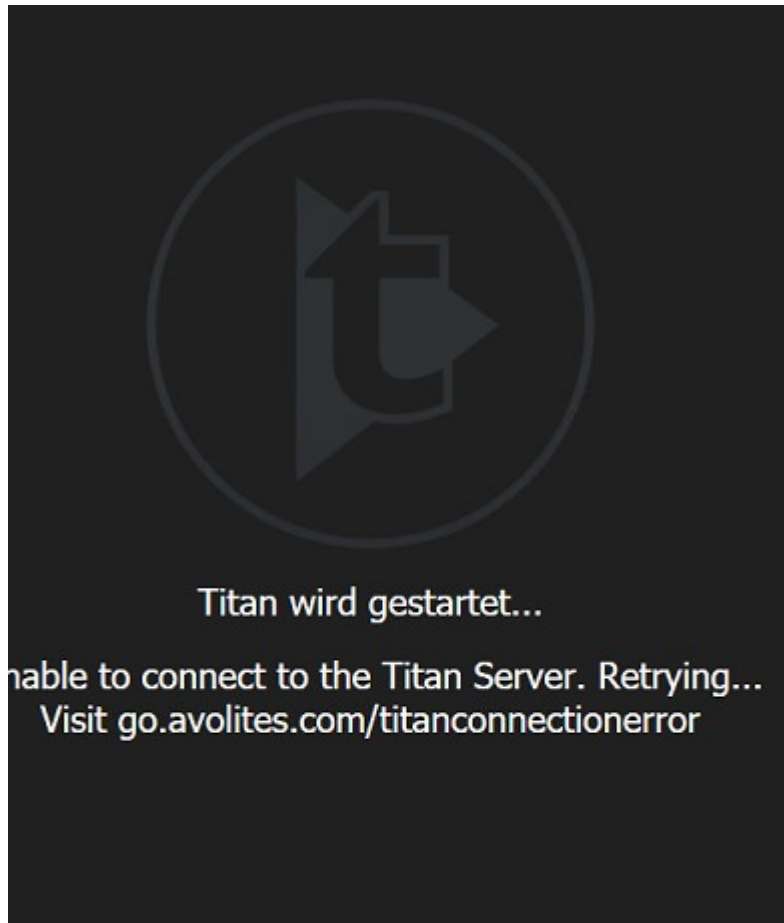


Titan Tricks

# CodeMeter Runtime Server doesn't start

Detected and solved january 2021, with Titan v13 and v14, with a T1.

Symptoms: the famous Titan error:

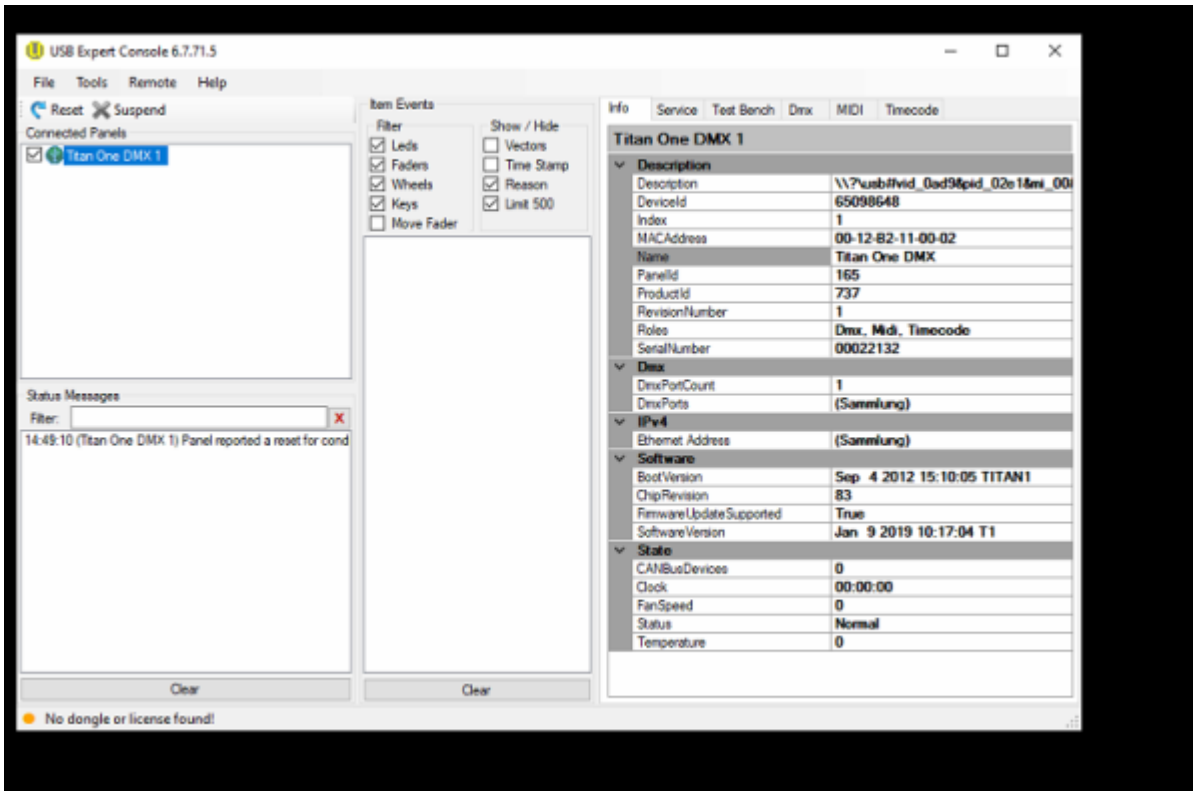


The logs say that the licence service doesn't run:

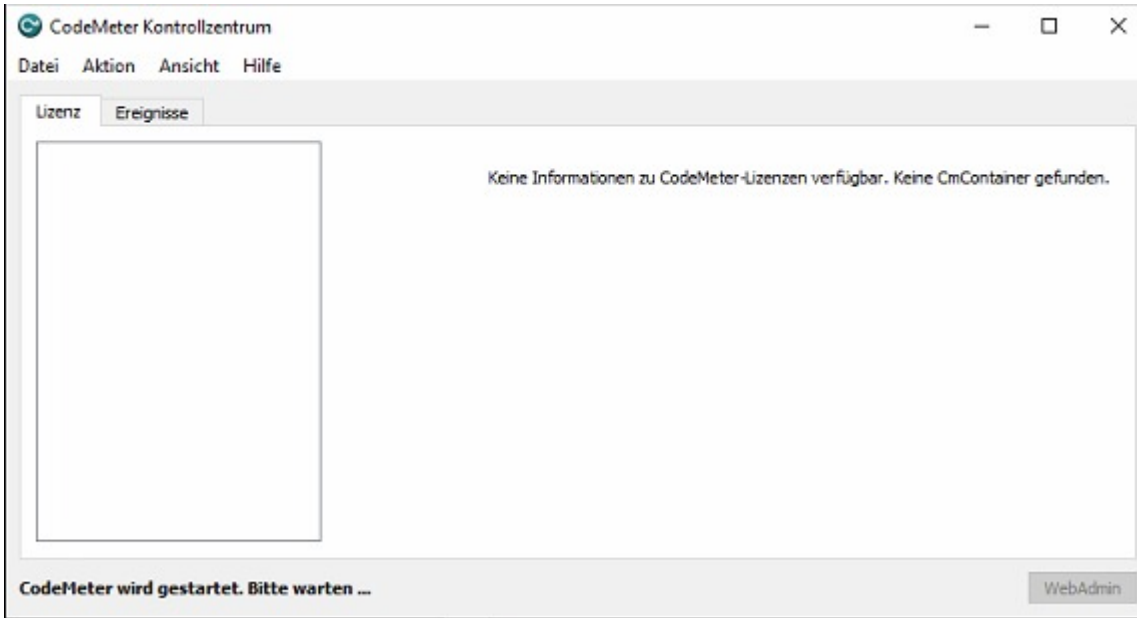
TitanSimulator	Avoteks.General.ExceptionHandling.AvoLifecycleLogEnt	Start up software complete.	22.01.2021 13:02:10	14.0.100.5	WORKKELLER
TitanHealthCheck	System.ComponentModel.Win32Exception	Der Dienst antwortete nicht rechtzeitig auf die Start- oder Steuerungsinfo	22.01.2021 13:02:10	3.2.43.5	WORKKELLER
TitanSimulator	Avoteks.General.ExceptionHandling.AvoLifecycleLogEnt	Starting up software...	22.01.2021 13:02:41	14.0.100.5	WORKKELLER
TitanSimulator	System.ApplicationException	Request to exit application. Prompting user for confirmation.	22.01.2021 13:03:23	14.0.100.5	WORKKELLER
TitanSimulator	Avoteks.General.ExceptionHandling.AvoLifecycleLogEnt	SHUTDOWN - Disposing Show Controller	22.01.2021 13:03:25	14.0.100.5	WORKKELLER
TitanSimulator	Avoteks.General.ExceptionHandling.AvoLifecycleLogEnt	Start up software complete.	22.01.2021 13:03:43	14.0.100.5	WORKKELLER
TitanSimulator	Avoteks.General.ExceptionHandling.AvoLifecycleLogEnt	Shutting down software...	22.01.2021 13:03:43	14.0.100.5	WORKKELLER
TitanSimulator	System.Threading.ThreadAbortException	Der Thread wurde abgebrochen.	22.01.2021 13:04:25	14.0.100.5	WORKKELLER
TitanSimulator	System.Threading.ThreadAbortException	Der Thread wurde abgebrochen.	22.01.2021 13:04:25	14.0.100.5	WORKKELLER
TitanSimulator	System.Threading.ThreadAbortException	Der Thread wurde abgebrochen.	22.01.2021 13:04:25	14.0.100.5	WORKKELLER
TitanSimulator	System.Threading.ThreadAbortException	Der Thread wurde abgebrochen.	22.01.2021 13:04:25	14.0.100.5	WORKKELLER

```
< E2ETraceEvent xmlns="http://schemas.microsoft.com/2004/06/E2ETraceEvent">  
  < System xmlns="http://schemas.microsoft.com/2004/06/windows/eventlog/system">  
    < EventID>  
      0  
    < Type>  
      3  
    < SubType Name="Error">  
      0  
    < Level>  
      2  
    < TimeCreated SystemTime="2021-01-22T12:02:10.7110823Z"/>  
    < Source Name="General"/>  
    < Correlation ActivityID="{00000000-0000-0000-0000-000000000000}"/>  
    < Execution ProcessName="TitanHealthCheck" ProcessID="9648" ThreadID="1"/>  
    < Channel />  
    < Computer>  
      WORKKELLER  
    < ApplicationData>  
    < TraceData>  
      < DataItem>  
        < XmlLogEntry>  
          < Xml />  
        < Message>  
          Der Dienst CodeMeter.exe kann nicht auf dem Computer . gestartet werden.  
        < Categories>  
          < String>  
            General  
          < Priority>
```

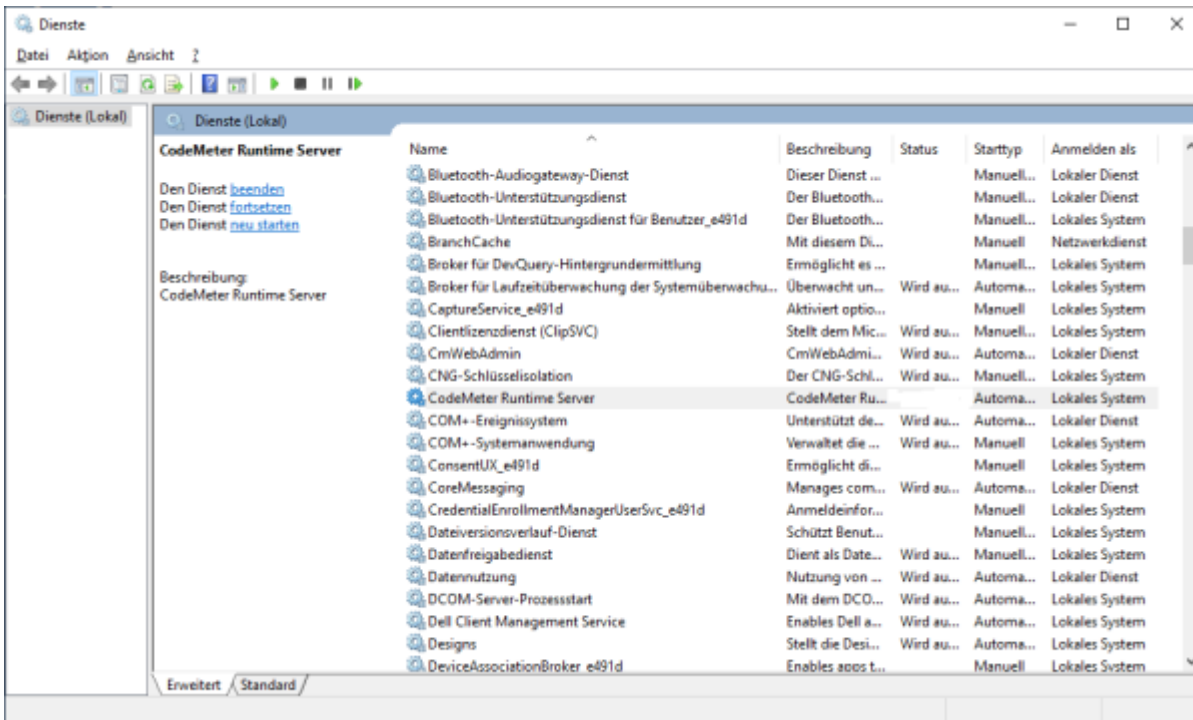
USB Expert says 'No dongle or license found!'



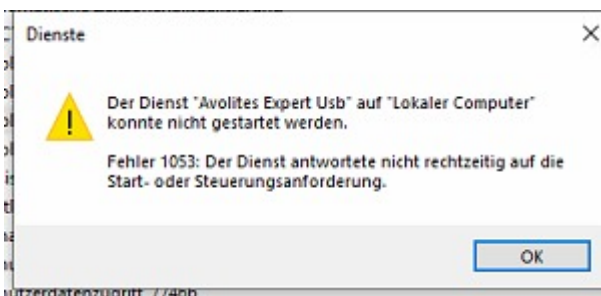
CodeMeter Control Center is empty:



In services, the CodeMeter Runtime Server doesn't run:



When you try to start USB Expert Service you get an error:



And when you finally try to start CodeMeter Runtime Service from a prompt you get this error:

```
Administrator: Eingabeaufforderung
Microsoft Windows [Version 10.0.18362.1316]
(c) 2019 Microsoft Corporation. Alle Rechte vorbehalten.
C:\WINDOWS\system32>net start "CodeMeter Runtime Server"
Der Dienst reagiert auf die Kontrollfunktion nicht.

Sie erhalten weitere Hilfe, wenn Sie NET HELPMSG 2186 eingeben.

C:\WINDOWS\system32>
```

From:  
<https://www.avosupport.de/wiki/> - AVOSUPPORT

Permanent link:  
<https://www.avosupport.de/wiki/tricks/codemeterstartproblem?rev=1611672793>

Last update: **2021/01/26 14:53**

